

# CDLS Student Supports

## Overview

The goal of CDLS is to establish a strong partnership with schools and districts that will expand options for their students and strong support strategies that will foster and promote student success in online courses.

CDLS and the state supplemental program IS NOT an “online school or program” and is defined as follows: “Supplemental Program” means a program that offers one or more online courses to students to augment an educational program provided by a school district, charter school, or board of cooperative services.



### Daily Schedule Support

- Log into courses daily
- Review and respond to messages and ask for assistance from the instructor if needed
- Check and become familiar with due dates and deadlines in all courses
- Stay focused and don't skip lessons/tutorials as these are critical to success
- Read instructor feedback in the “Activity Stream” daily



### Technology Support

- Direct messaging to CDLS tech support via Genius SIS
- Student help and resources library embedded in the Learning Management System
- Dedicated support videos

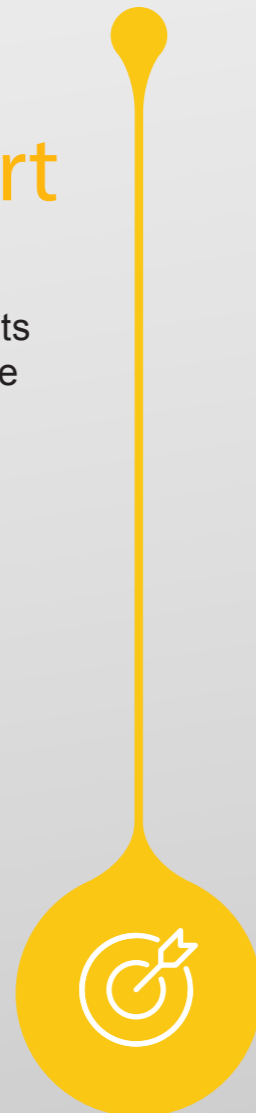


### Environment Support

- Students should have a dedicated quiet space to work on coursework
- Daily access to moderate speed internet
- Daily access to a device (lightweight devices such as smartphones are not recommended)

### Intervention Support

- Course accommodations
  - no time limit on assessments
  - reduced choices for multiple choice assessments
- Tutoring Program



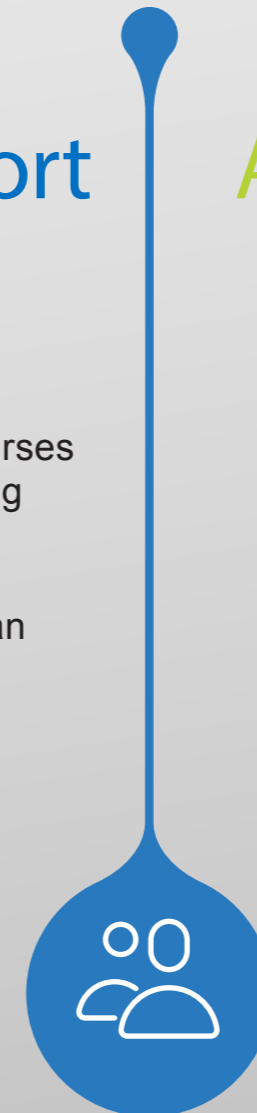
### Teacher Support

- Communications answered within 24 hours
- Assignments graded in 48 hours or less
- Meaningful feedback on all written assignments and discussions
- Due dates and course expectations easily accessible
- Weekly “To-Do” List
- Progress reports and check-ins



### Parent/Peer Support

- Parent Support
  - Check grades often
  - Check email often
- Friends who have taken virtual courses can encourage students and be a big help in troubleshooting.
- Classmates in the online course can also show or tell you about course features or assignments.



### Accessibility Support

- Text to speech tools in all courses
- Annotation/highlight tools in all courses
- Embedded dictionary in all courses
- Translate tools in all core content courses

